

Molex Connected Enterprise Solutions Structured Cabling System Standard Product Warranty Statement

Warranty Coverage

Molex Connected Enterprise Solutions warrants that all Molex branded products, for a period of 1 year from the date of purchase by the end user:

1. Shall be free from manufacturing defects in material and workmanship, under normal and proper usage.
2. Be compliant with the relevant International Standards for which it was designed (see associated Data Sheets for details).

Professional Installation

All Molex products should be installed by industry professionals trained by Molex Connected Enterprise Solutions.

In The Event Of A Problem with an In-Warranty Molex Product

By accepting this warranty at the time of its issue, the original installer and end user both acknowledge and agree to abide by the following procedure:

1. In the event of a problem, the end user shall rule out potential causes not related to the Molex product.
2. If the problem has been isolated to the specific Molex branded product, the end user should contact the Installer which carried out the installation and advise of the failure, detailing the nature of the failure, and any other information as may be requested by the Installer. The end user or agent shall not undertake to rectify the fault without authorization from Molex Connected Enterprise Solutions, its proxy, or the Installer.
3. The Installer will try to diagnose and rectify the fault. Should the Installer be unavailable or unable to rectify the fault, the end user may submit the above information using Molex Connected Enterprise Solutions' then-current support procedures and system, at which time Molex Connected Enterprise Solutions will investigate. The product under investigation shall be returned, at end user's expense, to Molex Connected Enterprise Solutions.

4. In the event that the failure is found to be as a result of a defective product, we will
 - a. repair or replace that product, at our sole discretion,
 - b. ship the repaired or replaced product to the end user,
 - c. dispose of the faulty product, and
 - d. reimburse the end user for shipment of the faulty product.
5. If the failure is found to be the fault of something other than the Molex branded product, Molex Connected Enterprise Solutions will not return or be under any obligation to replace said product, nor will we reimburse the end user for shipment of the product.

Other Rights

You may also have other rights which vary from locality to locality. This warranty shall be expanded to the extent, and only to the extent, required by applicable local law.

Global Warranty Program Limitations

1. Repair or replacement of elements in a Certified Structured Cabling System by Molex Connected Enterprise Solutions or its designated installer is the exclusive remedy to be provided under this warranty.
2. This warranty is limited to the original end user for whom it was installed and is not transferable. Proof of purchase of the Molex branded product is required.
3. This warranty is given in lieu of all other warranties, express, implied or statutory, by Molex Connected Enterprise Solutions and the manufacturers of any other components within the Certified Structured Cabling System, including without limitation, the warranties of merchantability or fitness for a particular purpose. Neither Molex Connected Enterprise Solutions nor the manufacturer of any component of the Certified Structured Cabling System will be liable for system down-time, inconvenience, disruption of business, property damage, punitive damages or any other incidental or consequential damages caused by any failure of the Certified Structured Cabling System or any component.

4. MOLEX ACCEPTS NO RESPONSIBILITY OR LIABILITY FOR ANY DISCREPANCY IN THE WARRANTY APPLICATION. USE OF COMPONENTS IN THE REST OF THE CERTIFIED STRUCTURED CABLING SYSTEM OTHER THAN FROM MOLEX, OR USE OF PRACTICES OTHER THAN AS STATED IN THE REQUIRED STANDARDS FOR A CERTIFIED STRUCTURED CABLING SYSTEM ABOVE VOIDS THIS WARRANTY.

What Is Not Covered

1. This warranty does not cover the electrical performance characteristics of any Molex product.
2. This warranty does not cover failure of any component resulting from actions or events beyond the control of Molex Connected Enterprise Solutions including, without limitation, alterations to the Structured Cabling System, unauthorized or improper repairs, misuse, accidents, fire, water damage, and acts of God.
3. This warranty does not cover labor costs associated with fault diagnosis, product removal, rectification, or product replacement and reinstallation.