

# Molex Connected Enterprise Solutions Certified CoreSync System Certified Product Warranty Statement

## Certified CoreSync System Definition

A Molex Connected Enterprise Solutions Certified CoreSync System, herein called Certified CoreSync System, is defined as:

- An end-to-end Certified CoreSync System comprised entirely of Molex Connected Enterprise Solutions CoreSync active POE and Wireless products and passive connectivity products. This expressly excludes any active or passive equipment, whether in or attached to it, not purchased from Molex including products specified as CoreSync ready manufactured and supplied from members of the CoreSync Technology and or CoreSync Lighting Alliance.
- The entire Certified CoreSync System must be designed, installed, programmed and commissioned by a Molex Connected Enterprise Solutions CoreSync Approved Integrator whose certification is valid at the time of installation and commissioning of the Certified CoreSync System. (Email [ces.support@molex.com](mailto:ces.support@molex.com) to verify the certification status of any installer.)
- The installation has been designed, installed, programmed and commissioned in compliance with (a) the practices specified by Molex Connected Enterprise Solutions in its training (b) in accordance with all applicable electrical and other building codes and regulations which is current at the date of installation and industry standard in your geographic region which is current at the date of installation and which is most recognized by your local industry by a CoreSync Approved Integrator with the appropriate designations.

A Certified CoreSync System not conforming to all of the above conditions is not warranted regardless if a warranty certificate for it is issued by Molex Connected Enterprise Solutions.

## Warranty Coverage

Molex Connected Enterprise Solutions warrants that the components of the Certified CoreSync System shall be free from manufacturing defects in material or workmanship and under normal and proper usage will conform to the applicable specifications published by Molex for such products, for the period identified on the attached certificate, starting from the date of installation.

## Product Performance Commitment

If any component in the Certified CoreSync System is determined to have failed, thereby materially affect the proper transmission of data or power to its intended category, Molex Connected Enterprise Solutions will repair or replace that component, at its sole discretion, not including labor costs associated with fault diagnosis, rectification, and product replacement. Any repair or replacement shall be warranted under the terms of this warranty for the remainder of the term of this warranty.

## Professional Installation

Certified CoreSync Systems must be installed and tested by industry professionals trained and certified by Molex Connected Enterprise Solutions at the time of installation. Test files are reviewed by Molex Connected Enterprise Solutions, which may audit installations to ensure adherence to its design, installation, programming, and commissioning practices.

## Warranty Limitations

- Repair or replacement of elements in a Certified CoreSync System by Molex Connected Enterprise Solutions or its designated Certified Installer is the exclusive remedy to be provided under this warranty.
- This warranty is limited to the original end user for whom it was installed and is not transferable. Proof of purchase of the Certified CoreSync System is required.
- The Certified CoreSync System must be properly registered in the Molex Connected Enterprise Solutions warranty registry, including any documentation required by that registry
- The certificate generated by the Molex Connected Enterprise Solutions warranty registry upon an approved application shall serve as proof of warranty and must be presented upon request.
- Product without the Molex brand but supplied by Molex Connected Enterprise Solutions as part of a Certified CoreSync System will be covered by this warranty at Molex Connected Enterprise Solutions' sole discretion
- This warranty is given in lieu of all other warranties, express, implied or statutory, by Molex Connected Enterprise Solutions and the manufacturers of all components of the Certified CoreSync System, including without limitation, the warranties of merchantability or fitness for a particular purpose. Neither Molex Connected Enterprise Solutions nor the manufacturer of any component of the Certified CoreSync System will be liable for system down-time, inconvenience, disruption of business, property damage, punitive damages or any other incidental or consequential damages caused by any failure of the Certified CoreSync System or any component.
- MOLEX CONNECTED ENTERPRISE SOLUTIONS ACCEPTS NO RESPONSIBILITY OR LIABILITY FOR ANY DISCREPANCY IN THE WARRANTY APPLICATION OR THE USE OF NON-MOLEX PRODUCT REGARDLESS OF THE REPRESENTATIONS OF THE INSTALLER. USE OF COMPONENTS OTHER THAN FROM MOLEX CONNECTED ENTERPRISE SOLUTIONS IN THE CERTIFIED CORESYNC SYSTEM, OR USE OF PRACTICES OTHER THAN AS STATED IN THE DEFINITION OF A CERTIFIED CORESYNC SYSTEM ABOVE AUTOMATICALLY TERMINATES AND VOIDS THIS WARRANTY.

## Not Covered By This Warranty

- Labor costs associated with the fault diagnosis, rectification, and product repair or replacement of a Certified CoreSync System, regardless of the reason
- Use of non-Molex product within the Certified CoreSync System, regardless of the representations of the installer
- CoreSync Software
- Failure of a Certified CoreSync System or its components resulting from actions or events beyond the control of Molex Connected Enterprise Solutions, including, without limitation, unauthorized alterations to the Certified CoreSync System, unauthorized or improper repairs, improper testing, failure to follow instructions, misuse or abuse, mishandling, damage while in transit, improper installation or storage, accidents, fire, flood or water damage, acts of God, damage caused by use of non-Molex products within the Certified CoreSync Systems, explosion, war or the engagement of hostilities, strike, embargo, labor dispute, government requirement, use of counterfeit product, civil disturbances, acts of civil or military authority, or acts of terrorism

The Molex logo is displayed in a bold, red, lowercase sans-serif font.

## Molex Connected Enterprise Solutions Certified CoreSync System Certified Product Warranty Statement (continued)

- Normal wear and tear on components including labels, fading, scratches, or dents
- Any defects or non-conformances in the design, installation, programming or commissioning/testing of the Certified CoreSync System which results from failure to comply with Molex Connected Enterprise Solutions' design, installation, programming and commissioning guidelines and/or is caused by anything outside of the scope of Molex Connected Enterprise Solutions' control
- Components of the Certified CoreSync System that have been installed in or exposed to contaminants, pollutants, or environmental conditions not expected within a premise or not in accordance with the those specified in our product specifications which is current at the date of installation, and which is most recognized by your local industry
- Components of the Certified CoreSync System used outdoors, even if sold for use in applications, unless otherwise explicitly provided for by Molex Connected Enterprise Solutions in writing
- A Certified CoreSync on which moves, additions, or changes have been made by other than an authorized Molex Connected Enterprise Solutions Authorized Installer

### Other

This warranty gives you specific legal rights, and you may also have other rights which vary from locality to locality. This warranty shall be expanded to the extent, and only to the extent, required by applicable local law. If any portion of this warranty is not enforceable due to local law, then such specific language shall be modified to meet local legal requirements consistent with Molex Connected Enterprise Solutions' intent.

This warranty shall be governed by the laws of the state of Illinois, USA, without regard to the conflict of law rules thereof. The end-user customer acknowledges that in order to receive this Extended Warranty, to the extent required by Molex Connected Enterprise Solutions, any dispute must be governed by the laws of the state of Illinois and the parties unconditionally submit to the jurisdiction of the Illinois state and federal courts.

This warranty shall be automatically terminated and become null and void if any Certified CoreSync System is repaired or disassembled by anyone other than Molex Connected Enterprise Solutions or its CoreSync Approved Integrator, or upon alteration of or removal of the Certified CoreSync System from the site of original installation.

Except where approved in advance by Molex Connected Enterprise Solutions in writing, Molex Connected Enterprise Solutions shall not be responsible hereunder for either (a) the de-installation, removal, and/or disposal of defective Certified CoreSync Systems, or (b) the installation of repaired or replacement Certified CoreSync Systems. Furthermore, in no event shall Molex Connected Enterprise Solutions be responsible for the alteration, removal, replacement, repair, or relocation of Molex components not purchased from a Molex Connected Enterprise Solutions CoreSync Approved Integrator or Authorized Distributor, nor any non-Molex components.

### In The Event Of A Problem With An In-Warranty Certified CoreSync System

By accepting this warranty at the time of its issue, the original installer and end user both acknowledge and agree to abide by the following procedure:

1. In the event of a problem, the end user shall rule out potential causes not related to the Certified CoreSync System.
2. If the problem has been isolated to the Certified CoreSync System, the end user should contact the CoreSync Approved Integrator which carried out the installation to advise of the failure, detailing the nature of the failure, the warranty certificate number, which channels are affected, the equipment which has been operating over the affected channels, and other information requested. The end user or agent shall (a) not undertake to rectify the fault without authorization from Molex Connected Enterprise Solutions, its proxy, or the CoreSync Approved Integrator and (b) present to Molex Connected Enterprise Solutions this warranty certificate covering the affected Certified CoreSync System.
3. The CoreSync Approved Integrator will try to diagnose and rectify the fault. Should the CoreSync Approved Integrator be unavailable or unable to rectify the fault, the end user may submit the above information to Molex Connected Enterprise Solutions using Molex Connected Enterprise Solutions' then-current support procedures and system, at which time Molex Connected Enterprise Solutions will investigate. The product under investigation shall be returned, at end user's expense, to Molex Connected Enterprise Solutions, who will initiate corrective procedures if warranted.
4. In the event that the failure is found to be as a result of a defective Certified CoreSync System, (a) the failed products will be repaired or replaced, at Molex Connected Enterprise Solutions' sole discretion, (b) the repaired or replacement product will be shipped to the end user, (c) Molex Connected Enterprise Solutions will dispose of the faulty product, and (d) Molex Connected Enterprise Solutions will reimburse the end user for shipment of the faulty product. If the failure is found to be the fault of something other than the Certified CoreSync System, Molex Connected Enterprise Solutions will dispose of the investigated product.